When telephoning, please ask for: Direct dial

Laura Webb 0115 914 8481

Email

democraticservices@rushcliffe.gov.uk

Our reference: Your reference:

Date: Monday 25 October 2021

To all Members of the Corporate Overview Group

Dear Councillor

A Meeting of the Corporate Overview Group will be held on Tuesday, 2 November 2021 at 7.00 pm in the Council Chamber, Rushcliffe Arena, Rugby Road, West Bridgford to consider the following items of business.

This meeting will be accessible and open to the public via the live stream on YouTube and viewed via the link: https://www.youtube.com/user/RushcliffeBC Please be aware that until the meeting starts the live stream video will not be showing on the home page. For this reason, please keep refreshing the home page until you the see the video appear.

Yours sincerely

Sanjit Sull Monitoring Officer

AGENDA

- 1. Apologies for Absence
- 2. Declarations of the Interest
- 3. Minutes of the Meeting 20 July 2021 (Pages 1 10)
- 4. Feedback from Scrutiny Group Chairmen
- 5. Feedback from Lead Officer
- 6. Finance and Performance Management Q1 (Pages 11 50)

The report of the Director – Finance and Corporate Services is attached.



Rushcliffe Borough Council Customer Service Centre

Fountain Court Gordon Road West Bridgford Nottingham NG2 5LN

Email:

customerservices @rushcliffe.gov.uk

Telephone: 0115 981 9911

www.rushcliffe.gov.uk

Opening hours:

Monday, Tuesday and Thursday 8.30am - 5pm Wednesday 9.30am - 5pm Friday 8.30am - 4.30pm

Postal address

Rushcliffe Borough Council Rushcliffe Arena Rugby Road West Bridgford Nottingham NG2 7YG



7. Annual Customer Feedback Report 2020/21 (Pages 51 - 58)

The report of the Director – Finance and Corporate Services is attached

8. Consideration of Scrutiny Group Work Programmes (Pages 59 - 76)

The report of the Director – Finance and Performance Services is attached

Membership

Chairman: Councillor T Combellack

Councillors: B Bansal, R Butler, N Clarke, B Gray, D Virdi and J Wheeler

Meeting Room Guidance

Fire Alarm Evacuation: in the event of an alarm sounding please evacuate the building using the nearest fire exit, normally through the Council Chamber. You should assemble at the far side of the plaza outside the main entrance to the building.

Toilets: are located to the rear of the building near the lift and stairs to the first floor.

Mobile Phones: For the benefit of others please ensure that your mobile phone is switched off whilst you are in the meeting.

Microphones: When you are invited to speak please press the button on your microphone, a red light will appear on the stem. Please ensure that you switch this off after you have spoken.

Recording at Meetings

The Openness of Local Government Bodies Regulations 2014 allows filming and recording by anyone attending a meeting. This is not within the Council's control.

Rushcliffe Borough Council is committed to being open and transparent in its decision making. As such, the Council will undertake audio recording of meetings which are open to the public, except where it is resolved that the public be excluded, as the information being discussed is confidential or otherwise exempt.